

Amendments to the Claims:

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This listing of claims will replace all prior versions, and listings, of claims in the application:

Claims 1-31 (Cancelled).

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Claim 32 (New): A method of managing communications in the absence of an error condition and at least during the error condition, at least one second client management system managing communications between at least one first client and at least one second client in the absence of the error condition and at least one virtual office environment management system managing communications between the at least one first client and the at least one virtual office environment at least during the error condition, comprising the steps of:

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Claim 32 (Currently amended): A method of managing communications utilizing all forward and or no answer forwarding effecting traffic at a client's premise to direct traffic to a virtual network call processing system in order to perform primary or secondary answering, at least one called party virtual network call processing system managing communications between at least one calling party and at least one called party in the absence of a called party no answer condition and at least one virtual network call processing system managing communications between the at least one calling party and

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the at least one virtual network call processing system application during a called party

no answer condition comprising the steps of:

(a) ~~configuring the at least one virtual office environment management system to manage communications between the at least one first client and the at least one virtual office environment at least during the error condition, the at least one virtual office environment management system comprising at least one software application comprising at least one object, the at least one object comprising at least one first object, the at least one virtual office environment having at least one address, the configuring comprising associating the at least one address of the at least one virtual office environment with the at least one first object, the at least one first object routing communications between the at least one first client and the at least one virtual office environment during the error condition;~~

a) configuring at least one virtual voice network call processing system application to manage communications between the at least one calling party and the at least one virtual network call processing system application during a called party no answer condition, the at least one virtual network call processing system application comprising at least one software application comprising at least one object, the at least one object comprising at least one first object, the at least one virtual network call processing system application having at least one numerical address, the configuring comprising associating the at least

one numerical address of the at least one virtual network call processing system application with the at least one first object, the at least one first object routing communications between the at least one calling party and the at least one virtual network call processing system application during the called party no answer condition;

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b) issuing at least one instruction to at least one telecommunications carrier, which instructs the at least one telecommunications carrier to route communications between the at least one first client and the at least one second client management system in the absence of the error condition, and to route communications between the at least one first client and the at least one virtual office management system at least during the error condition;

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b) issuing at least one forwarding configuration instruction to at least one telecommunications carrier instructing the at least one telecommunications carrier to utilize all forward and or no answer forwarding effecting traffic at a client's premise to route communications between the at least one calling party and the at least one called party virtual network call processing system application;

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e) managing communications between the at least one first client and the least one second client in the absence of the error condition and between the at least one first client and the at least one virtual office environment at least during the error condition, comprising:

the at least one telecommunications carrier routing communications
between the at least one first client and the at least one second client
management system in the absence of the error condition, the at least one
second client management system managing communications between the
at least one first client and the at least one second client in the absence of
the error condition; the at least one telecommunications carrier routing
communications between the at least one first client and the at least one
virtual office management system at least during the error condition, the at
least one virtual office environment management system managing
communications between the at least one first client and the least one
virtual office environment at least during the error condition.

c) managing communications between the at least one calling party and the least
one called party in the absence of a called party no answer condition and between
the at least one calling party and the at least one virtual network call processing
system application during a called party no answer condition;

Claim 33 (New): The method of claim 32, wherein:

the at least one object further comprises at least one second object;
the configuring of step a) further comprises:
associating at least one address of the at least one virtual office environment
with the at least one second object, the at least one second object managing
interactive communications between the at least one first client and the at least

~~one virtual office environment during the error condition, the at least one second object having at least one menu of at least one choice to be selected by the at least one first client;~~

~~the managing of step c) further comprises:~~

5 ~~communicating the at least one menu of at least one choice to the at least one first client at least during the error condition;~~

~~receiving the at least one selection from the at least one first client upon selection by the at least one first client;~~

~~the at least one virtual environment management system managing~~

10 ~~communications between the at least one first client and the at least one virtual office environment at least during the error condition, in accordance with at least one selection received from the at least one first client.~~

Claim 33 (Currently amended): The method of claim 32, wherein:

15 the configuring of step a) further comprises:

associating at least one numerical address of the at least one virtual network call processing system with the at least one second object, the at least one second object managing interactive communications between the at least one calling party and the at least one virtual network call processing system application during a called party no answer condition,

the at least one second object having at least one menu of at least one choice to be selected by the at least one calling party;

the managing of step c) further comprises:

communicating the at least one menu of at least one choice to the at least one calling party at least during the called party no answer condition;
receiving the at least one selection from the at least one calling party upon selection by the at least one calling party; the at least one virtual network call processing system application managing communications between the at least one calling party and the at least one virtual network call processing system application at least during the called party no answer condition, in accordance with at least one selection received from the at least one calling party.

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Claim 34 (New): The method of claim 32, wherein:

~~the error condition comprises no response from the at least one second client.~~

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Claim 34 (Currently amended): The method of claim 32, wherein:

the called party no answer condition comprises no response from the at least one called party.

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Claim 35 (New): The method of claim 33, wherein:

~~the error condition comprises no response from the at least one second client.~~

Claim 35 (Currently amended): The method of claim 33, wherein:

the at least one choice comprises at least one option for routing communications from the at least one calling party to at least one called party.

Claim 36 (New): The method of claim 35, wherein:

5 the at least one choice comprises at least one option for routing communications from the at least one first client to at least one third client.

Claim 36 (Currently amended): The method of claim 32, wherein:

10 the at least one virtual network call processing system comprises at least one client.

Claim 37 (New): The method of claim 32, wherein:

the at least one virtual office environment comprises at least one virtual office.

15 **Claim 37 (Currently amended): The method of claim 32, wherein:**

the at least one virtual network call processing system comprises at least one virtual network call processing system application.

Claim 38 (New): The method of claim 32, wherein:

20 the at least one virtual office environment comprises at least one work place.

Claim 38 (Currently amended): The method of claim 32, wherein:

the at least one object comprises at least one third object that manages call flow.

Claim 39 (New): The method of claim 32, wherein:

~~the at least one object comprises at least one third object that manages call flow.~~

5 Claim 39 (Currently amended): The method of claim 32, wherein:

the at least one telecommunications carrier determines whether the all forward
and or no answer forwarding effecting traffic at a client's premise exists.

Claim 40 (New): The method of claim 32, wherein:

10 ~~the at least one telecommunications carrier determines whether the error condition~~
~~exists.~~

Claim 40 (Currently amended): The method of claim 32, wherein:

15 the at least one virtual network call processing system application determines
whether the called party no answer condition exists.

Claim 41 (New): The method of claim 32, wherein:

~~the at least one telecommunications carrier determines whether the error condition~~
~~exists.~~

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Claim 41 (Currently amended): The method of claim 32, wherein:

the at least one telecommunications carrier determines at least one
communications status condition.

Claim 42 (New): The method of claim 32, wherein:

~~the at least one telecommunications carrier determines at least one communications status condition.~~

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Claim 42 (Currently amended): The method of claim 32, wherein:

the at least one virtual network call processing system application determines at least one communications status condition.

10 Claim 43 (New): The method of claim 32, wherein:

~~the at least one virtual office management system determines at least one communications status condition.~~

Claim 43 (Currently amended): The method of claim 33, wherein:

15 the at least one virtual network call processing system application determines at least one communications status condition and communicates the at least one menu of the at least one choice to the at least one calling party at least during the called party no answer condition;

20 Claim 44 (New): The method of claim 33, wherein:

~~the at least one virtual office management system determines at least one communications status condition and communicates the at least one menu of the at least one choice to the at least one first client at least during the error condition;~~

Claim 44 (Currently amended): The method of claim 32, wherein:

the at least one object comprises at least one fourth object that manages call flow.

5 Claim 45 (New): The method of claim 32, wherein:

the at least one object comprises at least one fourth object that manages call flow.

Claim 45 (Currently amended): The method of claim 32, wherein:

the at least one object comprises at least one fifth object that manages termination
of call flow.

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Claim 46 (New): The method of claim 32, wherein:

the at least one object comprises at least one fourth object that manages
termination of call flow.

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Claim 46 (Currently amended): The method of claim 32, wherein:

the at least one object is associated with at least one mailbox.

Claim 47 (New): The method of claim 32, wherein:

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the at least one object comprises at least one mailbox.

Claim 47 (Currently amended): The method of claim wherein:

the at least one mailbox comprises at least one greeting.

Claim 48 (New): The method of claim 47, wherein:

~~the at least one mailbox comprises at least one greeting.~~

5 Claim 48 (Currently amended): The method of claim 32, wherein:

the at least one object comprises at least one fax on demand application.

Claim 49 (New): The method of claim 32, wherein:

~~the at least one object comprises at least one fax on demand application.~~

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Claim 49 (Currently amended): The method of claim 32, wherein:

the at least one object manages at least one call.

Claim 50 (New): The method of claim 32, wherein:

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~~the at least one object manages at least one call.~~

Claim 50 (Currently amended): The method of claim 32, wherein:

the at least one object manages call redirection, based upon evaluation of the at least one selection received from the at least one calling party.

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Claim 51 (New): The method of claim 33, wherein:

~~the at least one object manages call redirection, in accordance with the at least one selection received from the at least one first client.~~

Claim 51 (Currently amended): The method of claim 32, wherein:

the at least one object manages call redirection, in accordance with the at least one selection received from the at least one calling party.

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Claim 52 (New): The method of claim 33, wherein:

the at least one object manages call redirection, based upon evaluation of the at least one selection received from the at least one first client.

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Claim 52 (Currently amended): The method of claim 32, wherein:

the at least one object manages recording and storage of e-mail, voice and fax messages.

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Claim 53 (New): The method of claim 33, wherein:

the at least one object manages call redirection, based upon evaluation of the at least one selection received from the at least one first client.

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Claim 53 (Currently amended): The method of claim 32, wherein:

the at least one object manages erasing of recorded and stored e-mail, voice and fax messages.

Claim 54 (New): The method of claim 32, wherein:

the at least one object manages recording.

Claim 54 (Currently amended): The method of claim 32, wherein:

the at least one object manages at least one form application.

5 Claim 55 (New): The method of claim 32, wherein:

the at least one object manages erasing.

Claim 55 (Currently amended): The method of claim 32, wherein:

the at least one object activates at least one pager.

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Claim 56 (New): The method of claim 32, wherein:

the at least one object manages at least one form application.

Claim 56 (Currently amended): The method of claim 32, wherein:

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the at least one object manages at least one dynamic call blocking service.

Claim 57 (New): The method of claim 32, wherein:

the at least one object activates at least one pager.

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Claim 57 (Currently amended): The method of claim 32, wherein:

the at least one object manages at least one multimedia message.

Claim 58 (New): The method of claim 32, wherein:

~~the at least one object manages at least one dynamic call blocking service.~~

Claim 58 (Currently amended): The method of claim 32, wherein:

the at least one object manages at least one call transfer.

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Claim 59 (New): The method of claim 32, wherein:

~~the at least one object manages at least one multimedia message.~~

Claim 59 (Currently amended): The method of claim 32, wherein:

10 the at least one object manages system administration.

Claim 60 (New): The method of claim 32, wherein:

~~the at least one object manages at least one call transfer.~~

15 Claim 60 (Currently amended): A method of managing communications utilizing all forward and or no answer forwarding effecting traffic at a client's premise to direct traffic to a virtual network call processing system in order to perform primary or secondary answering, at least one called party virtual network call processing system managing communications between at least one calling party and at least one called party in the absence of a called party no answer condition and at least one virtual network call processing system managing communications between the at least one calling party and the at least one virtual network call processing system application during a called party no answer condition comprising the steps of:

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- a) configuring at least one virtual network call processing system application to manage communications between the at least one calling party and the at least one virtual network call processing system application during a called party no answer condition, the at least one virtual network call processing system application comprising at least one software application comprising at least one software construct, the at least one software construct comprising at least one first software construct, the at least one virtual network call processing system application having at least one numerical address, the configuring comprising associating the at least one numerical address of the at least one virtual network call processing system application with the at least one first software construct, the at least one first software construct routing communications between the at least one calling party and the at least one virtual voice network call processing system application during the called party no answer condition;
- b) issuing at least one forwarding configuration instruction to at least one telecommunications carrier instructing the at least one telecommunications carrier to utilize all forward and or no answer forwarding effecting traffic at a client's premise to route communications between the at least one calling party and the at least one called party virtual network call processing system application;
- c) managing communications between the at least one calling party and the least one called party in the absence of a called party no answer condition and between

the at least one calling party and the at least one virtual network call processing system application during a called party no answer condition;

Claim 61 (New): The method of claim 32, wherein:

5 the at least one object manages system administration.

Claim 61 (Currently amended): The method of claim 60, wherein:

the configuring of step a) further comprises:

10 associating at least one numerical address of the at least one virtual network call processing system with the at least one second software construct, the at least one second software construct managing interactive communications between the at least one calling party and the at least one virtual network call processing system application during a called party no answer condition, the at least one second software construct having at least one menu of at least one choice to be selected by the at least one calling party;

the managing of step c) further comprises:

15 communicating the at least one menu of at least one choice to the at least one calling party at least during the called party no answer condition; receiving the at least one selection from the at least one calling party upon selection by the at least one calling party; the at least one virtual network call processing system application managing communications between the at least one calling party and the at least one virtual network call

processing system application at least during the called party no answer condition, in accordance with at least one selection received from the at least one calling party.

- 5 ~~Claim 62 (New): A method of managing communications in the absence of an error condition and at least during the error condition, at least one second client management system managing communications between at least one first client and at least one second client in the absence of the error condition and at least one virtual office environment management system managing communications between the at least one first client and the at least one virtual office environment at least during the error condition, comprising the steps of:~~
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- a) ~~configuring the at least one virtual office environment management system to manage communications between the at least one first client and the at least one virtual office environment at least during the error condition, the at least one virtual office environment management system comprising at least one software application comprising at least one object, the at least one object comprising at least one first object, the at least one virtual office environment having at least one address, the configuring comprising associating the at least one address of the at least one virtual office environment with the at least one first object, the at least one first object routing communications between the at least one first client and the at least one virtual office environment during the error condition;~~
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- 5 b) issuing at least one instruction to at least one telecommunications carrier,
 which instructs the at least one telecommunications carrier to route
 communications between the at least one first client and the at least one second
 client management system in the absence of the error condition, and to route
 communications between the at least one first client and the at least one virtual
 office management system at least during the error condition;
- 10 e) managing communications between the at least one first client and the at least
 one second client in the absence of the error condition and between the at least
 one first client and the at least one virtual office environment at least during the
 error condition, comprising:
 the at least one telecommunications carrier routing communications
 between the at least one first client and the at least one second client
 management system in the absence of the error condition, the at least one
15 second client management system managing communications between the
 at least one first client and the at least one second client in the absence of
 the error condition; the at least one telecommunications carrier routing
 communications between the at least one first client and the at least one
 virtual office management system at least during the error condition, the at
 least one virtual office environment management system managing
 communications between the at least one first client and the least one
 virtual office environment at least during the error condition.
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Claim 62 (Currently amended): The method of claim 60, wherein:

the called party no answer condition comprises no response from the at least one called party.

5 63. (New): The method of claim 62, wherein:

the at least one object further comprises at least one second object;

the configuring of step a) further comprises:

associating the at least one address of the at least one virtual office environment with at least one second object, the at least one second object managing interactive communications between the at least one first client and the at least one virtual office environment during the error condition,
the at least one second object having at least one menu of at least one choice to be selected by the at least one first client;

the managing of step c) further comprises:

communicating the at least one menu of the at least one choice to the at least one first client at least during the error condition;

receiving the at least one selection from the at least one first client upon selection by the at least one first client;

the at least one virtual office environment management system managing communications between the at least one first client and the at least one virtual office environment at least during the error condition, in accordance with at least one selection received from the at least one first client.

Claim 63 (Currently amended): The method of claim 60, wherein:

the at least one software construct comprises at least one object

5 Claim 64 (New): The method of claim 62, wherein:

~~the error condition comprises no response from the at least one second client.~~

Claim 64 (Currently amended): The method of claim 60, wherein:

the at least one software construct comprises at least one object.

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Claim 65 (New): The method of claim 63, wherein:

~~the error condition comprises no response from the at least one second client.~~

Claim 65 (Currently amended): The method of claim 60, wherein:

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the at least one software construct comprises at least one third object that manages
call flow.

Claim 66 (New): The method of claim 65, wherein:

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~~the at least one choice comprises at least one option for routing communications
from the at least one first client to at least one third client.~~

Claim 66 (Currently amended): The method of claim 60, wherein:

the at least one software construct comprises at least one fourth object that
manages call flow.

Claim 67 (New): The method of claim 62, wherein:

5 the at least one virtual office environment comprises at least one virtual office.

Claim 67 (Currently amended): The method of claim 60, wherein:

the at least one software construct comprises at least one fourth object that
manages termination of call flow.

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Claim 68 (New): The method of claim 62, wherein:

~~the at least one virtual office environment comprises at least one work place.~~

Claim 68 (Currently amended): The method of claim 60, wherein:

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the at least one object comprises at least one fifth software construct that
manages termination of call flow.

Claim 69 (New): The method of claim 62, wherein:

~~the at least one software construct comprises at least one object.~~

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Claim 69 (Currently amended): The method of claim 60, wherein:

the at least one software construct is associated with at least one mailbox.

Claim 70 (New): The method of claim 62, wherein:

~~the at least one software construct comprises at least one object.~~

Claim 70 (Currently amended): The method of claim 60, wherein:

5 the at least one software construct comprises at least one fax on demand application.

Claim 71 (New): The method of claim 60, wherein:

the at least one software construct manages at least one call.

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Claim 72 (New): The method of claim 60, wherein:

the at least one software construct manages call redirection, based upon evaluation of the at least one selection received from the at least one calling party.

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Claim 73 (New): The method of claim 60, wherein:

the at least one software construct manages call redirection, based upon evaluation of the at least one selection received from the at least one calling party.

Claim 74 (New): The method of claim 60, wherein:

20 the at least one software construct manages call redirection, in accordance with the at least one selection received from the at least one calling party.

Claim 75 (New): The method of claim 60, wherein:

the at least one software construct manages recording and storage of e-mail, voice and fax messages.

Claim 76 (New): The method of claim 60, wherein:

5 the at least one software construct manages erasing of recorded and stored e-mail, voice and fax messages.

Claim 77 (New): The method of claim 60, wherein:

the at least one software construct manages at least one form application.

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Claim 78 (New): The method of claim 60, wherein:

the at least one software construct activates at least one pager.

Claim 79 (New): The method of claim 60, wherein:

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the at least one software construct manages at least one dynamic call blocking service.

Claim 80 (New): The method of claim 60, wherein:

the at least one software construct manages at least one multimedia message.

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Claim 81 (New): The method of claim 60, wherein:

the at least one software construct manages at least one call transfer.